

Frequently Asked Questions - School Cafeteria

New Students Creating a My School Bucks Account?

Everyone should create a My School Bucks account. This gives you the opportunity to view purchases and monitor balances. **If you are a new student and had a My School Bucks account with a previous district you will need to update the district & school to Old Colony before you can view the transactions at Old Colony or make a deposit.** If you have a balance left over from a previous district the balance will not transfer, you will need to request a refund from that district.

Tip for changing a district from the MySchoolBucks website

If your student is attending a new school in a different district, click the words "School District" at the top of your MySchoolBucks account to add a new school district to your profile. MySchoolBucks.com will provide a list of available school districts during the signup process. Please also confirm that your AutoPay settings have been disabled for the old school. Once your student is active in the new school district you will need to re-enable AutoPay.

My School Bucks [How-to videos](#)

My School Bucks [Support Questions & Contact information.](#)

Are vending machine meals free?

All students can receive one free lunch and one free breakfast per day. We have some options for complete meals on the top two rows in one of the machines in the cafeteria. They can get it for free if they have not already gotten a meal that day. Once they put their information in the vending machine it knows if they had a meal or not and will charge accordingly.

I put money in a vending machine and it does not return it when I cancel the transaction

The vending machines will refund money when you cancel a transaction. It refunds you in dollar coin, quarters, dimes & nickels. It will not refund you back in bills. Please make sure to check the coin return but unfortunately it does have a short delay so give it 20-30 seconds but it will be there.

Is there a charge for meals?

All students can receive one free lunch and one free breakfast per day. They will have the opportunity while in school to purchase additional meals or ala carte items at an additional cost.

If meals are free why does my student owe money?

Everyone receives 1 free breakfast & 1 free lunch per day. There are additional ala carte items, additional meals or doubles that can also be purchased daily. Please refer to the Menu tab to view other prices. You can also view what your student is purchasing on the MySchoolBucks App. You do not have to deposit money this way to view the accounts activity, just sign up and create an account and the information will be available.

Students already receive free meals. Why do we need to fill out an application?

Free and reduced application are not only used for meals. If you qualify, you can sometimes be eligible for other benefits. No information will be shared unless you give permission to do so. When you allow information to be shared to other activities, it is only the status free or reduced. No other personal information will ever be shared without a phone call to you first.

Do we need to send back share information forms?

Yes, if you have received a letter because your student was directly certified free or reduced please return the share information form included with that letter. If you have chosen to send in a paper applications please send it in with the application. If you are filling out a free and reduced application online, it is included with the application and you will not need to send anything in. Opportunities come up throughout the school year to have test fees waived and other possible benefits. I cannot share the student's free or reduced status unless I receive this form back. Please send it back even if you do not want me to share information. This prevents receiving multiple mailings or calls.

If I do not qualify for free or reduced meals and my income changes during the school year, can I reapply?

Yes, you may reapply anytime throughout the school year, with any changes in your family or income. Filling out an application may qualify you for other benefits, not just free meals.

Can I set up a second contact to receive meal account notifications?

Not at this time. Unfortunately, my Point of Sale system does not allow me to send notifications to more than one contact.

Where do you find the breakfast menu?

On the main cafeteria page, [\(click here\)](#) look just below The Stove Top & The Deli Bar Logo. There is a logo icon that says Breakfast Served Every Day. Click on that picture and it will take you to the breakfast Menu's.

Dropped off or arrive by bus... Breakfast?

In the morning if your bus arrives to school before 7:30 you will be able to get off the bus to get breakfast. Just let your bus driver know you will be getting breakfast.

If you are dropped off. You will be dropped off at the main entrance and you can go to the cafeteria to get breakfast.

We serve breakfast from 7:15-7:40 daily & everyone receives one free breakfast.

Please submit any questions [here](#).
I will add them to the list if it is something that will be helpful for all.